



State of Utah

JON M. HUNTSMAN, JR.
Governor

GARY R. HERBERT
Lieutenant Governor

**Department of
Workforce Services**

TANI PACK DOWNING
Executive Director

CHRISTOPHER W. LOVE
Deputy Director

GREGORY B. GARDNER
Deputy Director

October 02, 2006

OSD-JW-006-06

U.S. Department of Labor
Employment and Training Administration
Office of Workforce Investment
Room S-4231
200 Constitution Avenue, N.W.
Washington, D.C. 20210
Attn: Gene Tichenor, Administrator

RE: State of Utah's Program Year 2005 Wagner-Peyser Reemployment Services Report Narrative

Mr. Tichenor:

Please find attached Utah's program narrative performance report for UI Reemployment Service Claimants served through the One-Stop Employment Centers. The report is for Utah's Reemployment Services Allotment for the program year ending June 30 2006 and is submitted in accordance with TEGL 7-05, dated October 14, 2005, "Program Year (PY) 2005 Reemployment Services (RES) Grant Allocation Procedures".

A copy of the report has been provided to ETA's Regional Administrator, Mr. Joseph C. Juarez, in Dallas.

Sincerely,

James Whitaker, Director
Operations Support Division

Attachment: Utah's Reemployment Services Performance Report for PY 2005.

CC: Helen Thatcher, Connie Laws, Bill Starks, Rick Little, and Stephen Maas.
Emailed to: Nick Lalpui and Marilyn Brandenburg - ETA/Dallas

REEMPLOYMENT SERVICES PERFORMANCE REPORT FOR PY 2005 PLAN

STATE: UTAH

DATE: 02 Oct. 2006

STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)

Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

IMPLEMENTATION OVERVIEW: The Utah Department of Workforce Services' (DWS) reemployment profiled plan was implemented with an equivalent of 5.8 full time staff in three of five local regions (those experiencing the largest volume of profiled customers). The target group was identified by using a statistical model and consisted of individuals who had received at least one Unemployment Insurance (UI) payment. A weekly customer referral list was emailed from the UI Call Center to local One Stop staff that arranged for individual customer Reemployment Services.

Customers were required to participate in a reemployment orientation and receive tailored services based upon an assessment of needs and development of a customer negotiated reemployment plan. Reemployment plan participation was required, and co-enrollment was encouraged as appropriate.

Profiled staff training has integrated Utah's electronic case management system (UWORKS) with DWS' Intranet. The outcome has provided One Stop staff with an opportunity to refer to the updated Profile/UWORKS computer based training slide show on a 24/7 basis. Additionally, staff has a statewide Help Desk number to complement the slide show training with individual tailored profile questions and answers.

Planned performance outcomes targeted an Entered Employment Rate (EER) of 53.3 percent. Standard Workforce Investment Act common measure methodology uses UI wage data files and the Wage Record Interstate System to determine employment outcomes.

OUTCOMES: Utah's has exceeded the planed EER, reversing the downward trend two years in a row. This reversal in trends has lead to an increase in EER of 12.5 percent. Last year's performance reached 2.5 percent above the planed level. This year, the Reemployment Services project, along with Utah's changing economic climate, benefited those most likely to exhaust benefits by producing a 65.8 percent EER. This is 12.5 percentage points above plan and 10 percentage points above last year's outcome.

- Planned Entered Employment Rate was 53.3 percent and actual was 65.8 percent. This is in comparison to Utah's WIA, Dislocated Worker, EER of 83.9 percent and a TAA, EER, of 79.9 percent for the same period.

ECONOMIC OUTLOOK: The traditional five largest industries for profiled customers to be laid off from were 1) Administrative and Support Services, 2) Transportation Equipment Manufacturing, 3) Computer and Electronic Product Manufacturing, 4) Mining, and 5) Food Services.